

- **Flooding information from Staffordshire County Council**

HOW TO REPORT FLOODING AND TO WHOM

Where there is risk to life please call the Emergency Services on 999.

For flooding of Staffordshire highways and property this can be reported via [Report It](#) or the [myStaffs App](#) in the following ways:

- For general flooding of highways please Report via the “drains and manholes” option
- For emergency flooding that results in roads that are impassable or flooding to domestic rooms of property only please Report via the “weather related” and “flooding” option
- For emergency flooding out of hours (Monday to Friday 8:00am - 4:00pm, including bank holidays) please call 0300 111 8000
- In addition, residents also have the opportunity of completing an [Online Questionnaire](#) if they have suffered from property flooding and which may in certain circumstances result in a formal flood risk investigation.
- **There are a number of different Authorities who have oversight or responsibility for flooding.**
- If you know the source of flooding the additional Risk Management Authorities may be referred to (only key Authorities listed):
- Main Rivers (e.g. River Trent): [Environment Agency](#) via their FloodLine 0345 988 1188
- Sewer (foul or surface water) and burst main: Water companies: [Severn Trent Water](#) , [United Utilities](#) or [South Staffs Water](#) (water mains only)
- A-Roads and motorways: [National Highways](#) 0300 123 5000